



TCMF Cancellation & Refund Policy

Cancellation & Refund Policy: We understand that unexpected circumstances can arise. Refunds may be considered for cancellations due to flood, fire, or medical reasons. A \$30 administration fee will apply to all approved refunds. Requests must be submitted by email and include supporting documentation, such as a medical certificate or relevant evidence.

For cancellations made after **13 December**, only **50% of the booking fee** will be refunded, less the \$30 administration fee.

Unfortunately, **no refunds can be provided for cancellations made within 7 days of your scheduled arrival date**. Thank you for your understanding

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